

**COMMUNITY SERVICES**

**HUMAN SERVICES  
COMMITTEE**

**NOVEMBER 22, 2021**

Department of Community Development

Planning • Building • Development Engineering • Permit Center  
Sustainability • Community Services • Code Enforcement

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AUBURN  
VALUES

S E R V I C E

E N V I R O N M E N T

E C O N O M Y

C H A R A C T E R

S U S T A I N A B I L I T Y

W E L L N E S S

C E L E B R A T I O N

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# AGENDA

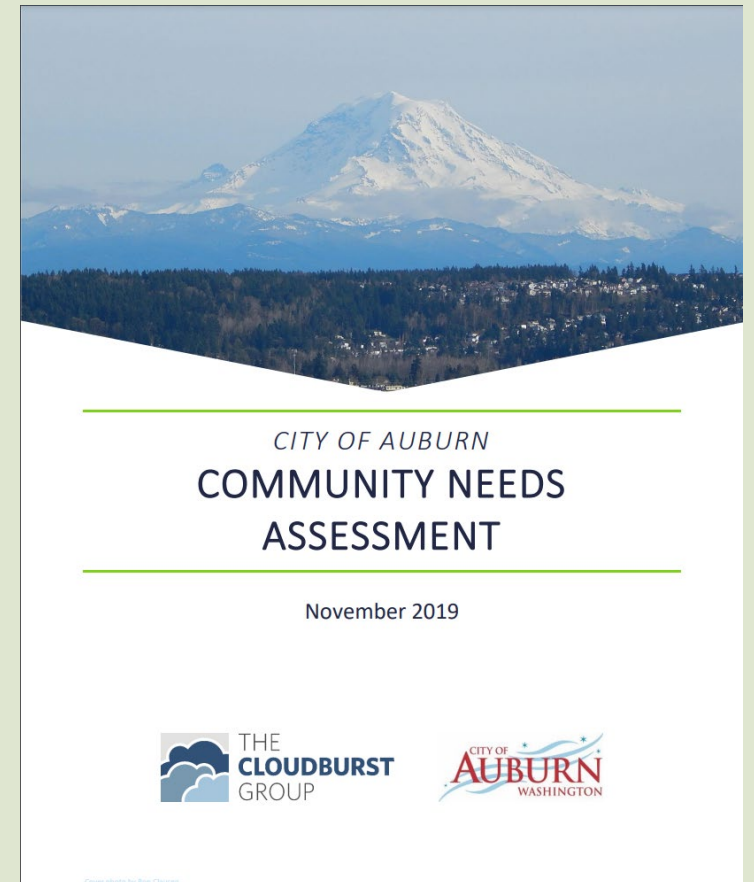
- Needs Assessment Overview (5 min)
- Equity and Inclusion Pilot (5 min)
- Reporting and Demographics (10 min)
- 2023-2024 Application Process (10 min)
- Council and Committee Discussion (30 min)

# HUMAN SERVICES COMMITTEE

- Volunteer Committee that makes recommendations to the Mayor and City Council on the allocation of, and application for grant funds to be used for community development. The Committee assists the Mayor and City Council in identifying local social service needs and recommends priorities to meet those needs
- Monthly meetings on the fourth Monday of each month
- Funding application review (General Fund, CDBG, CDBG-CV)

# NEEDS ASSESSMENT OVERVIEW

- **Community Needs Assessment developed in 2019**
- **Key Findings**
  - Prioritize budget allocations to enhance and increase housing, emergency shelter, and supportive service resources that are evidence-based and align with local and national best practices
  - Program and system alignment with the Housing First philosophy, ensuring low barriers and quality supportive services so all people have access to basic housing, shelter and service needs
  - Implement a system navigation approach that promotes streamlined and trauma-informed access to community resources and housing location services



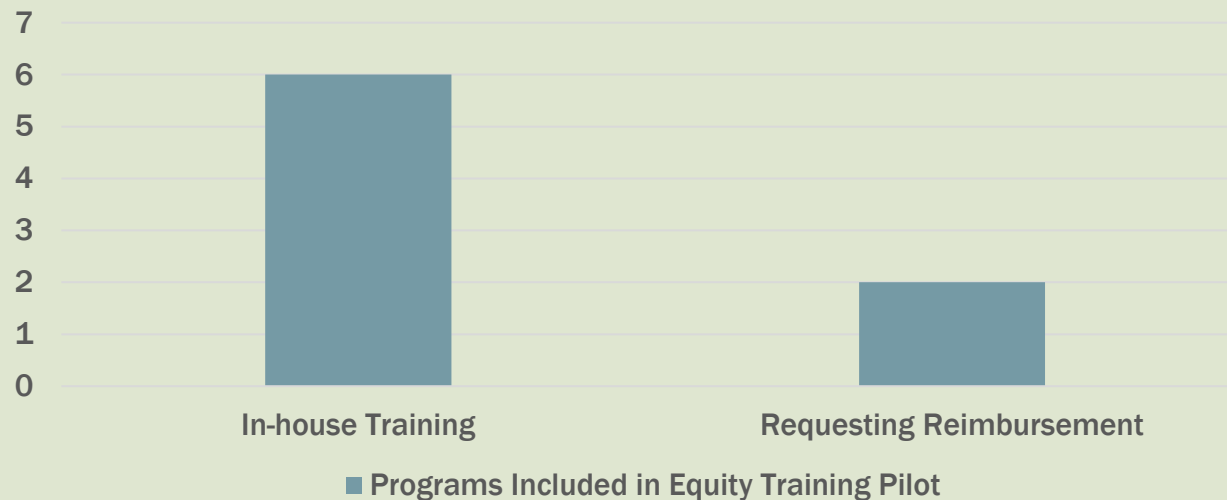
# COVID IMPACTS AND EMERGING TRENDS

- **How has the pandemic impacted Human Services in Auburn?**
  - Increased demand for existing services
  - Adaptations to service delivery
  - Regional coordination across South King County Cities
  - Increased partnerships across agencies and programs
  - Additional short term CDBG-CV application/funding
  
- **What are the emerging trends?**
  - Assessing disproportionate impacts
  - Short-term vs. long-term strategies
  - Immigration and refugee arrival

# EQUITY AND INCLUSION PILOT

Human Services is instituting a pilot program to provide financial reimbursement of up to \$1,000.00 annually for agencies receiving \$25,000.00 or more in Human Service funding dollars to participate in annual equity and inclusion training for their program staff and volunteers.

Programs Included in Equity Training Pilot



# PROGRAM REPORTING & DEMOGRAPHICS



- Quarterly reports submitted by each funded program includes quantitative program scope of work data and qualitative narrative
- Sample Quarterly Reimbursement Report (Attachment 1)
- Sample End-of-Year Demographics Report (Attachment 2)

# PROGRAM REPORTING & DEMOGRAPHICS

## 2021 Quarters 1-3 Data Snapshot (General Fund)

- Bed nights- 6038
- Case Management Hours- 1218
- Households Receiving Eviction Prevention - 822
- Job Training- 36
- Auburn Residents Served- 11,051

## 2021 Quarter 1-3 Data Snapshot (CDBG-CV)

- Residents Receiving Childcare Services- 31
- Meals Delivered- 10,888
- Households Receiving Eviction Prevention- 104
- Individuals Receiving Employment Training- 7
- Auburn Residents Served- 307



# AGENCY SUCCESS STORIES

- **St. Stephen Housing-** operates 20 units of temporary housing for homeless families. Families work with Case Managers, focusing on three crucial areas: increasing their income, reducing barriers to obtaining housing and finding permanent sustainable housing.

“Between our two sites, we had 4 households move out this quarter. All moved to permanent housing, except for one that simply transferred between our sites. Families are staying longer in the program since the start of the pandemic, but we are starting to see more movement over the last two quarters. We will soon be signing families up for our Christmas Adopt-a-Family program. Our agency also continues to participate in King County's Eviction Prevention and Rental Assistance Program, and we anticipate continuing to do so through 2022.”

# AGENCY SUCCESS STORIES

- **Aerospace Joint Apprenticeship Committee, Advanced Manufacturing Prep (AMP) Training Center-** builds critical capacity for advanced manufacturing workforce development serving a community that otherwise lacks nearby access to higher education leading to living wage employment.

“During the third quarter, AJAC signed two new Auburn residents into apprenticeship and held one AMP session at Green River College's Auburn campus. AJAC also partnered with community-based organizations and public workforce agencies including El Centro De La Raza, ACRS, Auburn WorkSource, TRAC Associates and Workforce Central to promote the AMP and MA programs. One Auburn resident inquired about the MA program and met directly with AJAC staff to begin the enrollment process in January when AJAC plans to offer in-person MA training in partnership with Green River College.”

# AGENCY SUCCESS STORIES

- **Child Care Resources, Child Care Financial Assistance-** provides child care subsidies for low- and moderately-low-income families who need help paying for child care and do not qualify for the state subsidy.

“Because of the scholarship I have not had to live paycheck to paycheck. It gives me a little breathing room financially and every now and then I can spoil myself or my daughter. Without the scholarship, it would not be possible.”

“I have been able to keep my daughter at the same childcare, even when I reduced my hours for a short time due to covid and the child care tuition was still the same.”

# 2023-2024 PRIORITY AREAS

- **Basic Needs** - Programs that meet a diverse array of non-housing related basic needs, including food access, youth programming, domestic violence advocacy, physical and behavioral health, childcare resources, immigration supports, legal assistance, etc.
- **Job Training and Education** - Programs that provide education, job training and placement, or apprenticeship opportunities with the aim of increasing economic opportunities for participants.
- **Homelessness Interventions**- Programs that provide housing solutions or supportive services for individuals and families experiencing homelessness. Programs can include rapid re-housing, transitional housing for individuals exiting homelessness, diversion, shelter (including domestic violence shelter), rapid exit from shelter, storage, laundry, hygiene, physical or behavioral health, outreach, and other interventions serving community members experiencing homelessness.
- **Housing Stability**- Programs that work to prevent homelessness. These can include eviction prevention and fair housing supports, utility assistance, legal assistance, behavioral health services, and other homelessness prevention supports.

# APPLICATION PROCESS

## Human Services Committee Application Review Timeline

- **2021-2022 General Fund Application and Review**
  - **March-September 2020**
- **2021 CDBG-CV Application and Review Process**
  - **November 2020**
- **2023-2024 General Fund Application Review**
  - **March-September 2022**

# COUNCIL-COMMITTEE DISCUSSION

